

HURRICANE SHELTERS IN SOUTHAMPTON ROADS

VIRGINIA BEACH

Emergency Shelters are opened in coordination with Human Services, public schools, the Sheriff's Office and the American Red Cross (ARC), when warranted by threatening conditions. Shelter facilities are selected based upon ARC guidelines and internal city policies. The shelters chosen are the best available for emergency sheltering, however, these buildings are also at risk and can suffer damage when faced with the conditions of a hurricane.

The following is a list of primary and secondary shelters the city would open in the event of an emergency. Because each situation is unique, only certain shelters may be opened. Television and radio stations should have up-to-date information on shelter locations and opening times.

Shelters are operated on rules established by the American Red Cross. Please familiarize yourself with these rules before going to a shelter.

PRIMARY SHELTERS (Virginia Beach)	
LOCATION	ADDRESS / TELEPHONE
Bayside Elementary School	5649 Bayside Road ~ 757-648-2080
Birdneck Elementary School	957 South Birdneck Road ~ 757-648-2120
Corporate Landing Middle School	1597 Corporate Landing Parkway ~ 757-648-4500
Cox High School	2425 Shorehaven Drive ~ 757-648-5250
Green Run High School	1700 Dahlia Drive ~ 757-648-5350
Landstown Elementary School	2001 Concert Drive ~ 757-648-2880
Landstown High School	2204 Recreation Drive ~ 757-648-5500
Salem High School	1993 Sun Devil Drive ~ 757-648-5650
Salem Middle School	2380 Lynnhaven Parkway ~ 757-648-5000
Tallwood High School	1668 Kempsville Road ~ 757-648-5700

SECONDARY SHELTERS (Virginia Beach)	
LOCATION	ADDRESS / TELEPHONE
Centerville Elementary School	2201 Centerville Turnpike ~ 757-648-2200
Corporate Landing Elementary School	1590 Corporate Landing Parkway ~ 757-648-2360

Enclosure (3) for FINCENSTFINST 3006.1B

Glenwood Elementary School	2213 Round Hill Drive ~ 757-648-2520
Hermitage Elementary School	1701 Pleasure House Road ~ 757-648-2600
Kempsville Meadows Elementary School	736 Edwin Drive ~ 757-648-2720
Landstown Elementary School	2212 Recreation Drive ~ 757-648-2880
Linkhorn Park Elementary School	977 First Colonial Road ~ 757-648-2920
New Castle Elementary School	3828 Elbow Road ~ 757-648-3080
Parkway Elementary School	4180 O'Hare Drive ~ 757-648-3280
Rosemont Elementary School	1257 Rosemont Road ~ 757-648-3600
Strawbridge Elementary School	2553 Strawbridge Road ~ 757-648-3800
Tallwood Elementary School	2025 Kempsville Road ~ 757-648-3840
Woodstock Elementary School	6016 Providence Road ~ 757-648-4200

SHELTER RULES

Rules have been established for your safety and welfare. The shelter manager has the option to enforce additional rules if circumstances warrant. If for any reason the shelter rules are not obeyed, you may be asked to leave.

- You must sign in before being officially admitted to any shelter
- "Shelter-hopping" is not permitted
- You are responsible for your belongings. Valuables should be locked in your car or kept with you at all times. The shelter is not responsible for lost, stolen or damaged items
- Parents are responsible for controlling the actions and whereabouts of their children. Please do not leave children unattended.
- If you have a medical condition or are taking medication, please notify the shelter registrar for referral to the nurse.
- Noise levels should be kept to a minimum during all hours of the day. Quiet hours are observed between 11:00pm and 7:00am.
- Your assistance in keeping the shelter neat and orderly is greatly appreciated.

ITEMS TO TAKE TO SHELTER (BRING ENOUGH SUPPLIES FOR THREE (3) DAYS)	SERVICES PROVIDED IN SHELTER	ITEMS NOT ALLOWED IN SHELTER
<ul style="list-style-type: none"> • Bottled water • Canned or packaged foods • Manual can opener, cooler 	<ul style="list-style-type: none"> • Basic First Aid • Security 	<ul style="list-style-type: none"> • Pets of any kind • Loud radios or TV • Smoking, matches, lighters

<ul style="list-style-type: none"> • Paper plates, utensils, cups etc. • Portable flashlight, batteries • Battery-powered radio, TV • Sanitation supplies • Folding chairs, etc. • Change of clothing / footwear • Blanket, sleeping bag, pillow • Quiet games, toys, books, cards • First aid kit: include medications • Infant, elderly, disabled items • Extra eyeglasses or contacts • ID, car keys, credit card, cash 		<ul style="list-style-type: none"> • Alcohol, drugs or any illegal substance • Weapons of any sort: guns, knives, chains
--	--	--

PORTSMOUTH

In the event of a natural or manmade disaster, emergency shelters will be opened as needed and in coordination with the local school system, the American Red Cross, and the local government. Red Cross and other emergency shelters are intended to provide temporary mass housing for persons displaced due to disaster. The shelters selected will be those most appropriate depending on the impending or occurring event.

The intent is to return evacuees to their normal living arrangements as soon as possible.

All facilities utilized as Red Cross pre-landfall hurricane shelters must meet certain guidelines. The four (4) Red Cross-approved, pre-landfall, hurricane shelters (those meeting the Red Cross criteria to include, but not limited to, protection from wind and flooding for Category 4 hurricanes) are listed below as **primary** shelters with the capacities for each. **Secondary** hurricane shelters are those school facilities that do not meet the pre-landfall guidelines for the Red Cross, but could be opened depending on the unique circumstances of the hurricane or other emergency/disaster.

PRIMARY SHELTERS (Portsmouth)	
LOCATION	ADDRESS / TELEPHONE
Churchland Academy Elementary School	4061 River Shore Road ~ 757-686-2527
Churchland Primary School	5700 Hedgerow Lane ~ 757-686-2519
Churchland Middle School	4051 River Shore Road ~ 757-686-2512
Lakeview Elementary School	1300 Horne Avenue ~ 757-465-2901

SECONDARY SHELTERS (Portsmouth)	
LOCATION	ADDRESS / TELEPHONE
Churchland High School	4301 Cedar Lane ~ 757-686-2500
Hodges Manor Elementary School	1201 Cherokee Road ~ 757-465-2921
Olive Branch Elementary School	415 Mimosa Road - 757~ 465-2926
William E. Waters Middle School	600 Roosevelt Boulevard ~ 757-558-2813
Woodrow Wilson High School	1401 Elmhurst Lane ~ 757-465-2907

SHELTER RULES
<p>The following are general Shelter Rules that will be enforced to protect all evacuees. Please check at your shelter for additional rules that may apply.</p> <ul style="list-style-type: none"> • Evacuees are required to sign in before being officially admitted to any shelter. • Evacuees are responsible for their belongings. • Valuables should be locked in cars, or kept with the evacuees at all times. • The shelter is not responsible for lost, stolen or damaged items. • No weapons are permitted in the shelter except those that may be carried by security personnel. • No alcohol or illegal drugs are permitted in the shelter. • Parents are responsible for controlling the actions and whereabouts of their children. • <i>Children cannot be left unattended.</i> • Noise levels should be kept to a minimum during all hours of the day. • Quiet hours are observed between 11:00 p.m. and 7:00 a.m. • “Shelter-hopping” is not permitted. • Please notify the shelter registrar for referral to the paramedic for any medical condition or medications. • Assistance in keeping the shelter neat and orderly will be greatly appreciated.

CHESAPEAKE

Information and locations of emergency shelters will be posted as needed prior to, during or after an emergency.

If you must evacuate, the first choice is to seek shelter with friends, family or a host home. Public shelters are a final option. While they are safe places to be in a storm, space and comforts are limited.

Area hotels and motels in non-evacuation areas can also be shelter possibilities. Some can accommodate pets and wheelchair users and may take evacuation reservations.

PRIMARY SHELTERS (Chesapeake)	
LOCATION	ADDRESS / TELEPHONE
Great Bridge High School	301 West Hanbury Road ~ 757-482-5191/5192
Hugo Owens Middle School	2901 Cedar Road ~ 757-558-5382/5383
Hickory Middle School	1997 Hawk Boulevard ~ 757-421-0468
Indian River High School	1969 Braves Trail ~ 757-578-7000/7001
Oscar Smith High School	1994 Tiger Drive ~ 757-548-0696/0127
Thurgood Marshall Elementary School	2706 Border Road ~ 757-494-7515/7516
Western Branch High School	1968 Bruin Place ~ 757-638-7900/7901

SECONDARY SHELTERS (Chesapeake)	
LOCATION	ADDRESS
George Washington Carver Intermediate School	2601 Broad Street ~ 757-494-7505/7506
Great Bridge Intermediate School	253 West Hanbury Road ~ 757-482-4405
Hickory High School	1996 Hawk Boulevard ~ 757-421-4295/7170
Indian River Middle School	2300 Old Greenbrier Road ~ 757-578-7031
Western Branch Middle School	4201 Hawksley Drive ~ 757-638-7920/7921

WHAT TO DO
<ul style="list-style-type: none"> • In the event of a disaster, city officials will determine which shelter(s) to open. • Listen to WCTV Channel 48, WFOS 88.7 FM, or local TV and radio stations for shelter(s) in use. • Do not go to a shelter unless told to do so. • Call 382-6464 for updated information. • Shelter locations may change from time to time.

WHAT TO BRING
<ul style="list-style-type: none"> • All Medications • Identification • ID Cards • DMV License • Medical Insurance Card • Pillows/Blankets/Sleeping Bags • Toiletry Items • Change of Clothes • Important Papers (Driver’s License, insurance policies, etc.) • Special Diet Foods/Snacks/Water (Public shelters provide basic, non-perishable foods) • Flashlight • Contact Phone Numbers • Battery-powered Radio • Quiet entertainment items to pass the time (i.e., books, board games, cards, etc.) • Special items for infants (formula, diapers, etc.), elderly or disabled family members
PROHIBITED ITEMS
<ul style="list-style-type: none"> • Do not take alcoholic beverages or weapons of any kind to a shelter.
CHECK-IN / CHECK-OUT
<ul style="list-style-type: none"> • Register all family members upon arrival at the shelter. • All registration information is confidential. • Sign-out when leaving the shelter, giving your: <ul style="list-style-type: none"> ○ Specific destination plans and/or plans to return to the shelter
SHELTER RULES
<ul style="list-style-type: none"> • Treat everyone with respect. • No disorderly conduct allowed. • Everyone is responsible for his or her own belongings. It is suggested that valuables be locked in your car. • Smoking is prohibited in the building. • No visitors are allowed beyond the registration desk. • Prohibited items: <ul style="list-style-type: none"> ○ Alcohol ○ Illegal substances ○ Any type of weapon ○ Animals are not allowed. (Exception: Registered service animals.
SPECIAL CARE INFORMATION
<ul style="list-style-type: none"> • Public shelters provide basic food, sleeping space, and basic first aid. • If you have special care needs, you should be able to provide self-care or bring a caregiver with you. • Consult with your doctor to determine if your condition could be managed safely in a public shelter. • Electrical power and water service may be disrupted.

NORFOLK

During the emergency phase, certain facilities may be used to provide evacuees physical protection from the effects of a natural or manmade disaster. In order for a facility to receive approval as a Hurricane evacuation shelter, it must meet national American Red Cross (ARC) and Federal Emergency Management Agency (FEMA) guidelines.

The key is the facility’s elevation. Facilities located within a Category Four (4) Tidal Inundation Flood Zone cannot be used unless they have received a special exemption.

Nearly 90% of Norfolk is in the Category Four (4) Tidal Inundation Flood Zone.

Only one facility, Lake Taylor Middle School, is located outside the flood zone and meets these national guidelines. Six (6) additional facilities that have received special exemptions and can be used for Hurricane evacuation shelters are:

- Lake Taylor High School
- Norview High School
- Norview Middle School
- Granby High School
- Booker T. Washington High School
- Blair Middle School

Television and radio stations should have up-to-date information on shelter locations and opening times.

POTENTIAL SHELTERS (Norfolk)	
LOCATION	ADDRESS / TELEPHONE
Azalea Garden Middle School	7721 Azalea Garden Road ~ 757-531-3000
Blair Middle School	730 Spotswood Avenue ~ 757-628-2400
Booker T. Washington High School	1111 Park Avenue ~ 757-628-3575
Campostella Middle School	1106 Campostella Road ~ 757-494-3850
Granby Elementary School	7101 Newport Avenue ~ 757-451-4150
Granby High School	7101 Granby Street ~ 757-451-4110
Ingleside Elementary School	976 Ingleside Road ~ 757-892-3270
Jacox Elementary School	1300 Marshall Avenue ~ 757-628-2433

Enclosure (3) for FINCENSTFINST 3006.1B

Lake Taylor Middle School	1380 Kempsville Road ~ 757-892-3230
Lake Taylor High School	1384 Kempsville Road ~ 757-892-3200
Larchmont Elementary School	1145 Bolling Avenue ~ 757-451-4180
Madison Career Center	3700 Bowdens Ferry Road ~ 757-628-3403
Maury High School	322 Shirley Avenue ~ 757-628-3344
Northside Middle School	8720 Granby Street ~ 757-531-3150
Norview Elementary School	6401 Chesapeake Boulevard ~ 757-852-4660
Norview Middle School	6325 Sewells Point Road ~ 757-852-4600
Norview High School	6501 Chesapeake Boulevard ~ 757-852-4500
East Ocean View Recreation Center	9520 20 th Bay Street ~ 757-441-1785
Poplar Halls Elementary School	5523 Pebble Lane ~ 757-892-3280
Sewells Point Elementary School	7928 Hampton Boulevard ~ 757-451-4160
Sherwood Forest Elementary School	3035 Sherwood Forest Lane ~ 757-852-4550
St. Helena Elementary School	903 South Main Street ~ 757-494-3884
Tarrallton Elementary School	2080 Tarrallton Drive ~ 757-531-1800
Willard Elementary School	1511 Willow Wood Drive ~ 757-628-2721

SUFFOLK

Both primary shelters are ADA-compliant. Service animals are welcomed. Pets are not allowed. Emergency generators supply kitchen and emergency lighting needs. Total capacity for the primary shelters is 1,000 evacuees. Secondary shelters can be opened if needed.

PRIMARY SHELTERS (Suffolk)	
LOCATION	ADDRESS / TELEPHONE
Nansemond River High School	3301 Nansemond Parkway ~ 757-923-4101
Lakeland High School	214 Kenyon Road ~ 757-925-5530

SECONDARY SHELTERS (Suffolk)	
LOCATION	ADDRESS / TELEPHONE
Southwestern Elementary School	9301 Southwestern Avenue ~ 757-934-6213
Nansemond Parkway Elementary School	3012 Nansemond Parkway ~ 757-923-4167
Forest Glen Middle School	200 Forest Glen Drive ~ 757-925-5780
John F. Kennedy Middle School	2325 East Washington Street ~ 757-934-6212
John Yeates Middle School	4901 Bennetts Pasture Road ~ 757-9234105
Kilby Shores Elementary School	111 Kilby Shores Drive ~ 757-934-6214
Elephants Fork Elementary School	2316 William Read Drive ~ 757-923-5250
National Guard Armory	Godwin Boulevard ~ 757-925-2236

VIRGINIA HURRICANE PREPAREDNESS GUIDE



How to Use This Guide

Use this Virginia Hurricane Preparedness Guide to help you keep yourself and your family safe before, during and after a hurricane or tropical storm.

This guide will help you with the following:

How to Know Whether to Evacuate	This Page
How to Prepare Your Home When a Storm is Coming	3
How to Plan for Those with Functional and Medical Needs	4
How to Provide Shelter for Pets	4
How to Safely Evacuate	5
How to Find Shelter or How to “Shelter in Place”	8
How to Return Safely After Evacuation	9
How to Get Flood Insurance	10
What to Have in Your Emergency Supply Kit	11



Superstorm Sandy hitting the Mid-Atlantic:
The National Weather Service

How to Know Whether to Evacuate

To know whether to evacuate, be aware of your “storm surge risk” and stay informed on current conditions by listening to local media for the announcement of an official evacuation order. “Storm surge” is an abnormal and dangerous rise of water pushed to the shore by strong winds from a hurricane or tropical storm. It is also the main reason that evacuations are ordered.

All residents and visitors of coastal Virginia should know their storm surge risk. To find out your storm surge risk, click on the Virginia Hurricane Storm Surge Tool at <http://www.vaemergency.gov/readyvirginia/stay-informed/hurricane/storm-surge> or contact your local emergency manager. Those who may require assistance when they need to evacuate should check the “How to Plan for Those with Functional, Access and Medical Needs” section on page 4.



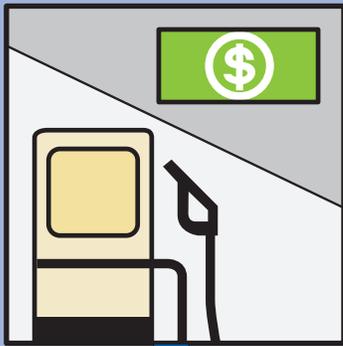
HIGH GROUND

STORM SURGE

HIGH TIDE

SEA LEVEL

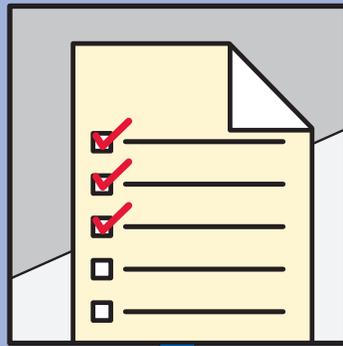
How to Prepare Yourself and Your Home When a Storm is Coming



1

Get cash and gas:

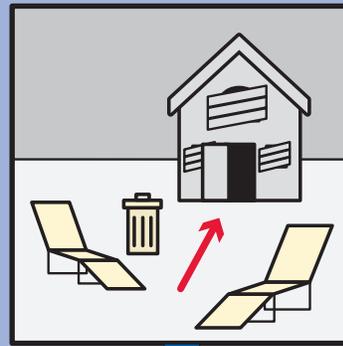
Without power, gas stations and ATMs may not be working during and after a storm.



2

Stock up on supplies:

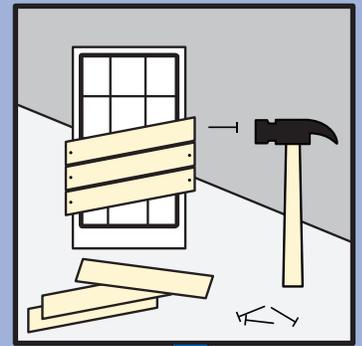
You may not be able to get to grocery stores for three days or more.



3

Bring things inside:

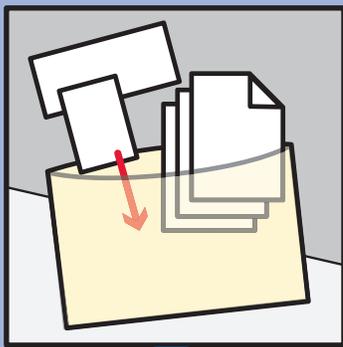
Trash cans, signs and outdoor furniture can blow away and damage homes or injure people.



4

Cover windows with plywood or boards:

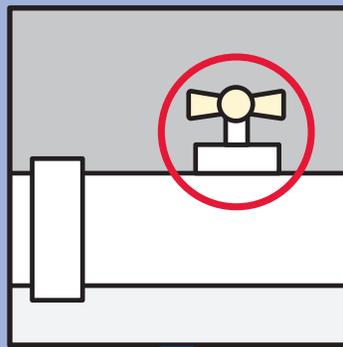
Trees, debris and other flying objects can shatter glass.



5

Bag important documents:

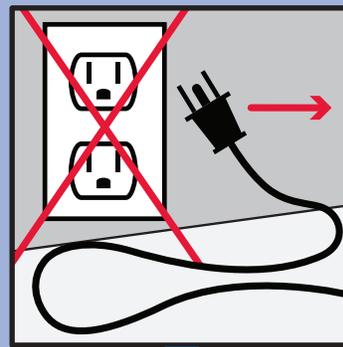
Passports, birth certificates and insurance policies could get lost or soaked.



6

Turn off gas:

Leaking gas lines can cause fire or explosions.



7

Unplug:

Electrical equipment can cause electrocution or be destroyed.



8

Use mobile devices and radio:

Listen to local forecasts and NOAA radio; download the "Ready Virginia" app.



Unsure about the meaning of Watches and Warnings?

WATCHES: The conditions are favorable and there is pretty good chance that the event may happen.

WARNINGS: The event is imminent. Take action immediately to safeguard life and property.

Visit www.ReadyVirginia.gov for more definitions.

Looking for a way to stay prepared for an emergency at your fingertips?

Download the Ready Virginia app on the App Store and on Google Play, or visit www.http://go.usa.gov/T7wG.



App Store



Google Play

How to Plan for Those with Functional, Access and Medical Needs

Having a support network can help anyone survive a disaster, but having a network in place before a storm is vital for people with medical, access or functional needs. If you think you will need help before, during and after a disaster, talk to family, friends and others who will be part of your personal support team. Write down and share your emergency plan with them. Practice ways to communicate with your support network, and have a backup plan if cell phones, computers or landline phones don't work.

Be familiar with the emergency plan for your office, school or any other location where you spend a lot of time. Make sure managers at these places know your needs.

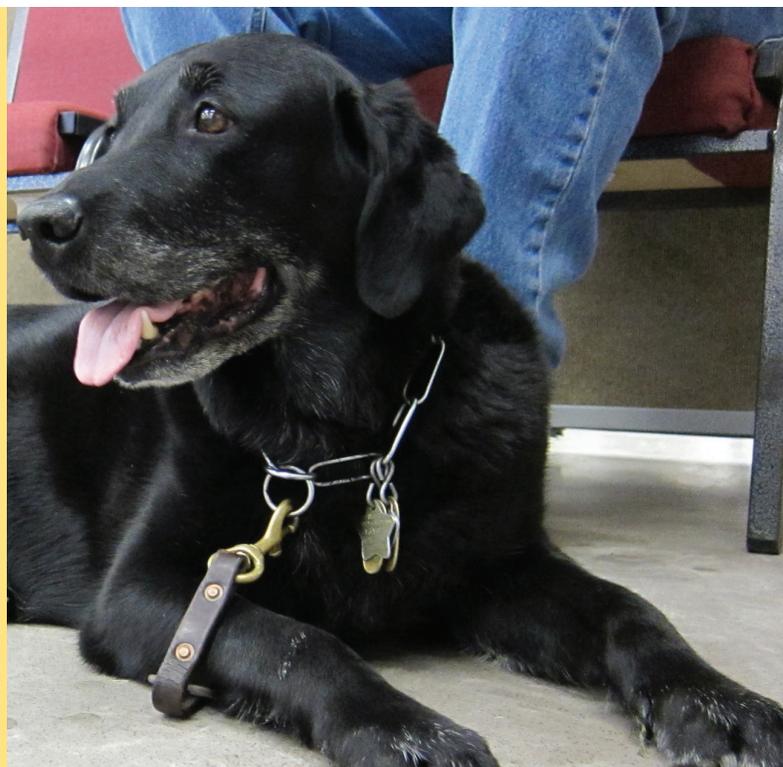
Check with your local emergency management office to find out if there is a registry program in your area. The purpose of registry programs vary so it is important to understand how your information will be used and whether or not the registry is linked to any services during an emergency or disaster. Please remember that registering with a registry program does NOT replace having a personal emergency plan and disaster supply kit.



How to Provide Shelter for Pets

Make a plan now. Not all emergency shelters, hotels or motels accept pets. Talk to your veterinarian or local humane society or visit the Virginia State Animal Response Team website at www.virginiasart.org in advance to learn more about emergency planning for your pets. Don't forget to include supplies for pets in your emergency supply kit.

You may need to plan on staying with family, friends or at a pet-friendly hotel if any rooms are available. It is recommended that you bring copies of your pets' immunization records with you when traveling.





How to Safely Evacuate

Leave early if instructed to do so. An evacuation will increase traffic on evacuation routes, and your trip will take longer than usual. Be prepared for delays. The sooner you leave, the sooner you will get to your destination and out of harm's way. You will also spend less time in traffic. Remember: You don't always have to drive long distances to reach a safe location.



Check Road Closures and Conditions

Road closures and traffic conditions are available by calling 511 or by visiting www.511Virginia.org, where you can also download the free 511 mobile app. The Virginia Department of Transportation (VDOT) also provides this information through Twitter (@VaDOT for statewide, @VaDOTHR for Hampton Roads, and @VaDOTRVA for Richmond) and Facebook updates (www.facebook.com/virginiaDOT). Local radio and television broadcasts have this information, as well as local media websites and social media accounts.

If emergency officials order an evacuation, bridges and tunnels should remain open until the evacuation is terminated. It is important for residents to be prepared and ready to evacuate immediately if instructed to do so.

NOTE: VDOT does not manage the Chesapeake Bay Bridge-Tunnel, which connects Virginia Beach to the Eastern Shore of Virginia. The Chesapeake Bay Bridge-Tunnel is not an evacuation route. For closure information, visit www.cbbt.com.

Use Caution Around Bridges, Tunnels and Ferries

Based on weather conditions, many bridges and tunnels may be closed to restrict their use. If a facility is not barricaded, gated or otherwise physically closed to vehicular traffic, this does not mean the bridge or tunnel is safe for passage. Motorists should consider their personal safety before using these facilities during severe weather.

Evacuation Routes

If officials order an evacuation for your area, use one of these designated routes to reach a safe location or to leave the Hampton Roads region. Get familiar with these routes and plan to **leave early to avoid major traffic delays**.

Peninsula	<ul style="list-style-type: none"> • Interstate 64 • Interstate 664 North • U.S. Route 17 North • U.S. Route 60 West • Route 143 <p>During severe weather, the Jamestown-Scotland Ferry is removed from service and should not be considered part of a reliable evacuation plan.</p>
Southside <i>(South of I-264)</i>	<ul style="list-style-type: none"> • Interstates 64 & 264 • Interstate 664 North <i>Monitor Merrimac Memorial Bridge-Tunnel</i> • U.S. Route 17 North • U.S. Route 58 West • U.S. Route 460 West • Route 10 West
Eastern Shore	<p>All Eastern Shore residents will use U.S. Route 13 North toward Salisbury, Maryland. The Chesapeake Bay Bridge-Tunnel is not an evacuation route. For closure information, visit www.cbtt.com.</p>
Evacuating Norfolk and Virginia Beach <i>(North of I-264)</i>	<p>Lane Reversal Interstate 64 is the only route with a lane reversal plan, but it is not the only way out of the area. In the event of a hurricane or other disaster, the governor can order a lane reversal of the eastbound lanes on I-64 to help evacuate Hampton Roads. During a lane reversal, traffic will travel west on I-64 from Norfolk to Richmond beginning just east of the Hampton Roads Bridge-Tunnel in Norfolk (Exit 273), and continue to the I-295 interchange in Richmond (Exit 200).</p> <p>For more information on the I-64 lane reversal and emergency hurricane gates, please visit the online guide at www.virginiadot.org.</p> <p>Reversing I-64</p> <ul style="list-style-type: none"> • All traffic entering I-64 at 4th View Street (Exit 273) will travel in the reversed eastbound lanes to travel westbound. • Motorists traveling westbound on I-64 before 4th View Street will be directed onto the reversed eastbound lanes. • All traffic entering I-64 west of the Hampton Roads Bridge-Tunnel will travel in the normal westbound lanes. <p>There are only two possible exits from the reversed lanes between Norfolk and I-295 in Richmond:</p> <ul style="list-style-type: none"> • Exit 234 in Williamsburg (Route 199) for gas, food, lodging and hospital • Exit 205 in Bottoms Bridge for gas and food <p>Without exiting, motorists on the reversed lanes can also access a temporary comfort station on I-64 near Jefferson Avenue (near Exit 255) and the rest areas in New Kent County (between exits 214 and 211). Motorists exiting the reversed lanes at Exit 234 or Exit 205 cannot re-enter the reversed lanes. If motorists exit the reversed lanes, they can re-enter I-64 using only the normal westbound ramps.</p> <p>Motorists traveling in the I-64 westbound lanes can exit and enter the interstate as usual, though some entrance and exit ramps could be closed for traffic control.</p>



Stay Informed

Depending on the storm, only those residents at risk for storm surge flooding or those who live in mobile homes may need to evacuate. Stay informed by listening to local media for the most up-to-date information from emergency officials. Local media will carry instructions from local, state and federal government partners for the following:

- Orders to evacuate and evacuation route details
- Locations of emergency shelters and where to find assistance
- Weather warnings and watches



As part of your emergency kit, include a hand-crank or battery-powered radio with extra batteries. NOAA weather radios also provide severe weather warnings issued directly from the National Weather Service. For traffic information, call 511 or use the 511 app on your smartphone.

How to Find Shelter or How to “Shelter in Place”

Emergency officials will provide public information about open shelters through the local media. Shelters can fill quickly, and shelter information may change frequently. Shelter information will be available by calling 211.

If you shelter where you are, or “shelter in place,” be sure to follow the steps on page 3 on “How to Prepare Yourself and Your Home When a Storm is Coming,” and to shut off gas and water if emergency officials tell you to do so. You will need a professional to turn water and gas on after the storm.

During severe weather, public shelters should be a last resort.

Public shelters provide basic necessities such as food, water and a small amount of space for your family to stay. However, most shelters do not provide cots, bedding or items for infants or those with functional, access and medical needs. Relief organizations may provide some of these items after a storm, but you should be prepared to use your own supplies until help arrives. This is especially important if you have critical medical equipment, medication and medical supply needs.

Consider local options.

If you have family or friends who live outside of storm surge areas, make plans ahead of time to stay with them. If you can stay in a hotel or motel outside of storm-surge areas, then you may not need to travel long distances. As a storm approaches, rooms may fill up fast, so make plans early.



How to Return Safely After Evacuation



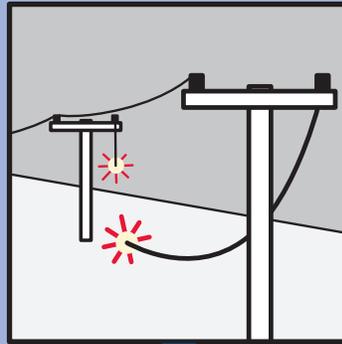
1

Before returning, check road conditions by calling 511, check www.511virginia.org, or follow VDOT social media updates. Once authorities say it is safe to return home, confirm passable road conditions by calling 511, checking www.511virginia.org, or following local media.



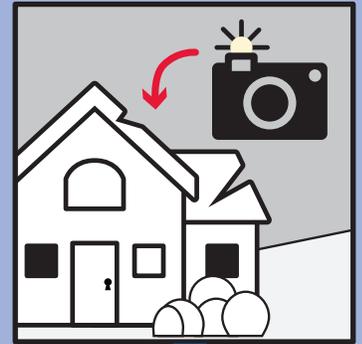
2

If you see someone who needs to be rescued, call 911 for help from official emergency responders. People have lost their lives trying to rescue others in flooded areas. Do not drive through standing water, "turn around, don't drown".



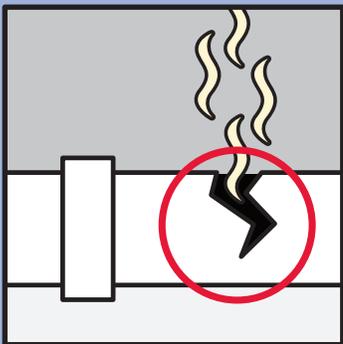
3

If you see downed power lines, stay away and report them to the electric company or police and fire departments.



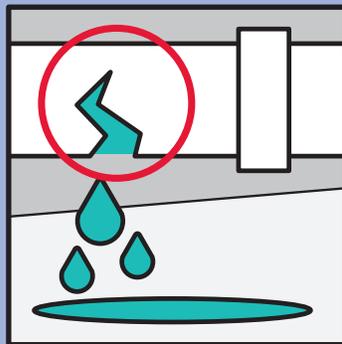
4

For insurance purposes, inspect your home, taking pictures of any damage to the structure and your belongings.



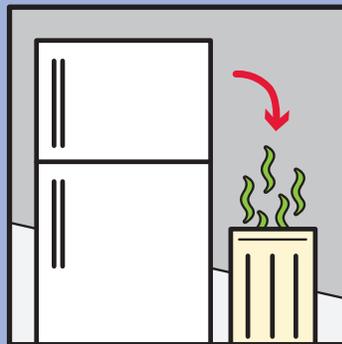
5

Check for gas leaks. If you smell gas or hear a blowing or hissing noise, stay out of the building and call the gas company.



6

Check for sewer and water pipe damage. If sewer lines are damaged, avoid using the toilet. If water pipes are damaged, do not use water from a pipe. Check local media to determine the safety of drinking water.



7

Check refrigerated food for spoilage – "If in doubt, throw it out."



8

Open doors and windows to ventilate and dry the building.



How to Get Flood Insurance

There is usually a 30-day waiting period before flood insurance takes effect, so be sure to speak to your insurance agent about purchasing a policy to cover damages to structure and contents of your property.

- Contents coverage helps renters and homeowners protect their personal belongings.
- Structure and contents coverage helps home and business owners repair or rebuild homes, business facilities and protect business inventory.
- You can receive flood insurance payments for flood-related losses even if a national, state or local disaster is not declared.
- Buying flood insurance is the best way to protect your home, your business and your family's financial security from the costs associated with flooding. Information about the National Flood Insurance Program is available at www.FloodSmart.gov or by calling 1-800-427-2419.

What to Have in Your Emergency Supply Kit

Below is a list of items to collect before a storm threatens. Have enough supplies to last at least three days, but remember that if you need to evacuate, you may not be able to return home for more than a week. Each person should have supplies in an easy-to-carry bag, such as a backpack or gym bag. Virginia has a hurricane preparedness sales tax holiday in May to encourage residents to assemble their emergency supplies.



Visit www.ReadyVirginia.gov for more tips on building your emergency supply kit.

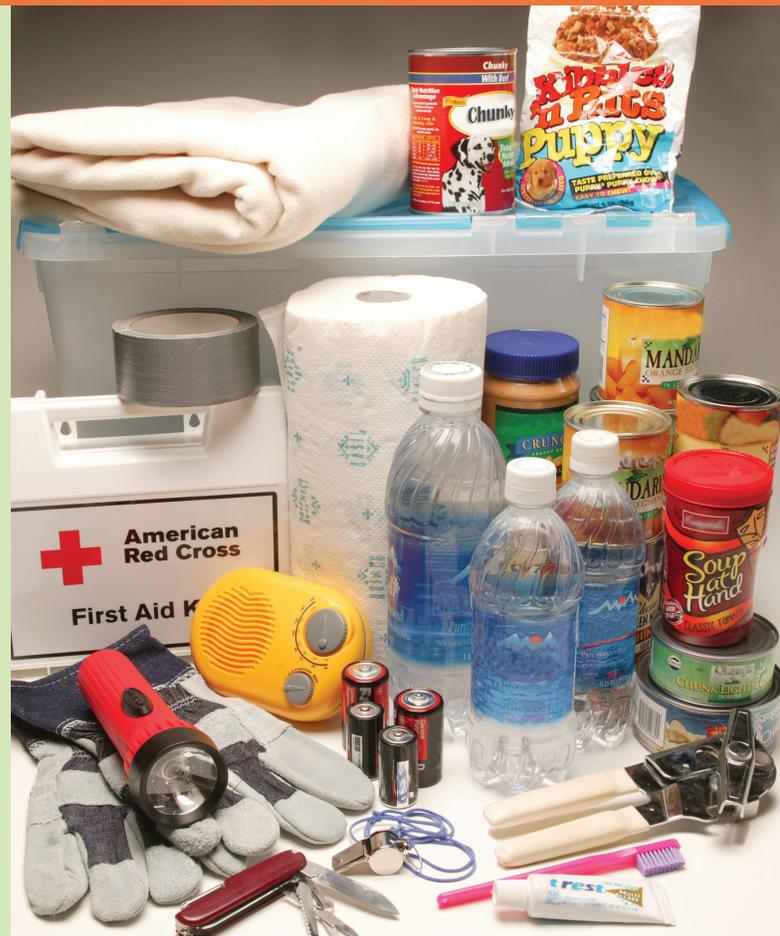
For an emergency supply checklist on your mobile device, download the free Ready Virginia app on the App Store and on Google Play.



App Store



Google Play



Your Emergency Contact Information



Ready Virginia is a statewide public education effort to prepare Virginians for all hazards. Ready

Hampton Roads is a regional initiative to increase the emergency preparedness of Hampton Roads residents.



The best source of emergency preparedness

information for your community is your local emergency manager. Links to local emergency management office websites are available at <http://go.usa.gov/TF6m>.

Emergency Kit Checklist

Before anything else, be sure to have:

- Non-perishable food and water for three or more days (one gallon of water per person, per day)
- Battery-operated and/or hand-crank radio, extra batteries
- Emergency plan for your family or support network
- Flashlights and extra batteries

FOLD HERE

- First-aid kit
- Spare contact lenses or glasses
- List of prescriptions, allergies and prescribing doctor(s) and at least one week's supply of medicines
- Toilet paper, soap, plastic garbage bags, personal hygiene items
- Change of clothing, shoes, bedding and pillows

FOLD HERE

- Copies of important documents, such as insurance policies, identification and bank account records, in a portable waterproof container
- Necessary items for infants and family members with disabilities

PET SUPPLIES

- Medications, immunization records and a first-aid kit for pet

FOLD HERE

- Sturdy leashes, muzzles and harnesses
- Bedding, carriers or cages to transport pets safely
- Current photos of your pets
- Food, drinking water, bowls, cat litter/pan and can opener
- Information on feeding schedules, medical conditions, behavior problems, and name and number of your veterinarian

Where to Find Additional Help and Information

Traffic Information

Call 511
www.511Virginia.org

Virginia Department of Transportation

1-800-367-7623 (FOR-ROAD)
www.VirginiaDOT.org/hurricanes
f www.facebook.com/VirginiaDOT
t @VaDOT for statewide
t @VaDOTHR for Hampton Roads
t @VaDOTRVA for Richmond

Virginia Department of Emergency Management

1-866-782-3470
www.vaemergency.gov
www.ReadyVirginia.gov
In Spanish at www.ListoVirginia.gov
f www.facebook.com/vaemergency
t @VDEM

Ready Hampton Roads

www.ReadyHamptonRoads.org
t @ReadyHR

American Red Cross

1-800-733-2767
www.redcross.org
f www.facebook.com/redcross for national
f www.facebook.com/redcrossSEVA for Coastal Virginia Region
t @RedCross for national
t @RCCoastalVA for Coastal Virginia Region

Federal Emergency Management Agency

www.fema.gov

FEMA Hurricane Hazards Fact Sheet

www.fema.gov/hazard/hurricane

FEMA Kids Page

www.ready.gov/kids

FEMA National Flood Insurance Program

1-888-CALL-FLOOD
1-800-638-6620
www.floodsmart.gov

© Commonwealth of Virginia : Virginia Department of Emergency Management : May 2015

LOCAL CONTACT INFORMATION

This document was prepared under a grant from the Federal Emergency Management Agency's Grant Programs Directorate (FEMA/GPD) within the U.S. Department of Homeland Security. Points of view or opinions expressed in this document are those of the authors and do not necessarily represent the official position or policies of FEMA/GPD or the U.S. Department of Homeland Security.

Emergency Contacts

Emergency Contact Name:

Phone #:

Emergency Contact Name:

Phone #:

Neighborhood Meeting Place:

Out-of-Town Meeting Place:

Emergency Resources

Traffic Information

Call 511
www.511Virginia.org

Shelter Information

Call 211

Virginia Department of Emergency Management

www.vaemergency.gov
Toll-free line 1-866-782-3470
f facebook.com/vaemergency
t @VDEM

Ready Hampton Roads

www.ReadyHamptonRoads.org
t @ReadyHR

American Red Cross

1-800-733-2767
www.redcross.org

FEMA

www.fema.gov

Virginia Department of Transportation

www.VirginiaDOT.org/hurricanes
f facebook.com/VirginiaDOT
t @VaDOT for statewide
t @VaDOTHR for Hampton Roads
t @VaDOTRVA for Richmond
1-800-367-7623 (FOR-ROAD)

For more tips on preparing your family, business and pets for an emergency, visit www.ReadyVirginia.gov.

For information in Spanish, visit www.ListoVirginia.gov.

Ready
✓
virginia

